

Terms & Conditions

Soul & Spectrum is a luxury cultural lifestyle brand offering limited-edition art, journals, home decor, apparel, and collectible pieces created with soul, story, and intention. Many of our products are released in small quantities and retired after sellout.

By placing an order with Soul & Spectrum, you agree to the policies listed below.

Limited Edition Release Policy

Soul & Spectrum products are released in limited quantities, including one-of-one founder pieces, collector editions, and small-batch collections. Once a limited-edition item sells out, it will be retired and moved to the Soul & Spectrum Archive.

Processing & Shipping

Please allow 3-5 business days for order processing. Shipping time is typically 7-15 business days after processing, but may vary during holidays, peak seasons, or carrier delays.

Refund & Final Sale Policy

Due to the custom, limited-edition, digital, and/or print-on-demand nature of our products, all sales are final. Please review all product details carefully before completing your purchase.

Custom Order Policy

Custom orders require a 50% non-refundable deposit before work begins. Pricing is based on the services listed in your original quote. Additional services, revisions, or changes may result in additional fees.

No final files, digital proofs, or products will be delivered until full payment is received.

Proof Approval & Revision Policy

Mock-ups and proofs are delivered by email. Once a proof is approved, any errors, spelling issues, or design changes become the responsibility of the customer.

Revision requests must be submitted within 7 business days. Lack of response within that window is considered final approval.

Communication Policy

To keep orders organized, all order updates are handled by email. We do not provide order updates through social media messenger.

Marketing & Promotions

Final designs may be shared on the Soul & Spectrum website, social platforms, portfolio, or marketing materials unless otherwise requested in writing.